NEW MEMBER PROFILE:

1) Name: Nancy Miller
2) Membership Category: Professional
3) Title: Office Services Manager
4) Certification(s): FMP
5) Company: American College of Healthcare Executives
6) Company description: Association
7) Last book read: Trashy novel “Silver Girl”
8) Last movie seen: About to see Les Misérables
9) My Favorite Vacation City/Country: Too many to list! Recent trip to Havana was a highlight of 2012. The Galapagos Islands was a memorable trip.
10) Favorite Sport and Team: CUBS!
11) What has been the most challenging part of your job recently? And, have you made any changes to try and solve some of those issues? Staying fresh after 9 years with the same company. Attending IFMA events helps to gather new ideas and stay current with the industry.
12) What have been the most important steps in your life (schools, jobs, etc.) that have led you to where you are today? Part “everything happens for a reason” belief and part hard work to do my best every day, no matter what, by making things happen.
13) Many people who work within the FM world have to act as “leaders” in their jobs. What do you think makes a good leader, and have you done anything recently that has made you a leader? A good leader knows the happy medium between when to let people do their jobs, and when to step in for an assist. I have had my share of “micro managers” and it is not an effective way to lead!
14) A year from now, what will you have hoped to accomplish, professionally or personally? Making it through another year, perhaps a little wiser.